

Collection of Children Policy

Sancton Wood School

September 2017

1 Policy statement

This policy applies also to EYFS.

1.1 In the event that a child is not collected by an authorised adult at the end of a session, the

School puts into practice agreed procedures. These ensure the child is cared for safely by an experienced member of staff who is known to the child in order to cause as little distress as possible.

1.2 This policy is aimed at parents of children in the School's early years setting.

2 Information and notifications

2.1 Parents of children starting in the early years setting are asked to provide specific information which is recorded by the School, including:

2.1.1 home address and telephone number – if the parents do not have a telephone, an

alternative number must be given, perhaps a neighbour or close relative;

2.1.2 place of work, address and telephone number (if applicable);

2.1.3 mobile telephone number;

2.1.4 names, addresses, telephone numbers and signatures of adults who are authorised by the parents to collect their child from the setting, for example a child minder or grandparent;

2.1.5 information about any person who does not have legal access to the child; and

2.1.6 who has parental responsibility for the child.

2.2 On occasions when parents are aware that they will not be at home or in their usual place of

work, they must inform the School how they can be contacted.

2.3 On occasions when parents or the persons normally authorised to collect the child are not able to collect the child, they must inform the School of the name, address and telephone number of the person who will be collecting their child. The School will agree with parents how to verify the identity of the person who is to collect their child, for example by a password system. For a regular arrangement, parents are

required to provide detailed contact information to be recorded on the child's file.

2.4 Parents are informed that if they are not able to collect the child as planned, they must

inform us so that we can begin to take back-up procedures. We provide parents with our contact telephone number.

3 Procedures

3.1 If a child is not collected at the end of the session, the Nursery will follow the procedure below:

3.1.1 The diary is checked for any information about changes to the normal collection routines.

3.1.2 If no information is available, the parents are contacted at home, at work or on their mobiles.

3.1.3 If this is unsuccessful, the adults who are authorised by the parents to collect their

child from the setting and whose telephone numbers are recorded on the file are contacted.

3.1.4 The child will not be permitted to leave the premises with anyone other than the parents or one of the people authorised by the parents.

3.1.5 All reasonable attempts will continue to be made to contact the parents or an authorised person. If the child has not been collected one hour after the end of the School day and the School has not been able to contact anyone to collect the child, the procedures for uncollected children will be followed.

3.2 Procedure for Uncollected Children

3.2.1 The local authority social services department will be contacted.

3.2.2 The local authority social services department will aim to find the parent but if they

are unable to do so, the child may be admitted into the care of the local authority in accordance with the local authority's advice and procedures.

3.2.3 The child will stay at the setting in the care of two members of staff until the child is safely collected either by the parents, an authorised person or by a social worker.

3.2.4 Under no circumstances will School staff go to look for the parent, nor will they take the child home with them.

3.2.5 A full written report of the incident will be recorded in the child's file.

3.3 The School reserves the right to charge parents for the additional hours worked by

our staff if the child is not collected at the agreed time.

This policy is reviewed annually by the Head.

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